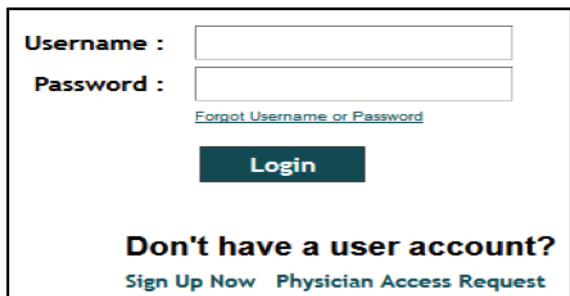


logging in



Username :
 Password :
[Forgot Username or Password](#)

Don't have a user account?
[Sign Up Now](#) [Physician Access Request](#)

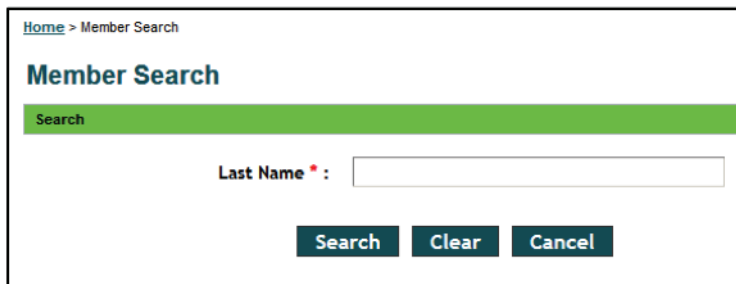
1. Enter Username
2. Enter Password
3. Click the Login button

First-time users, click “Physician’s Access Request,” fill out the required fields (denoted with a *) and click “Submit.” A confirmation e-mail with your Username and Password will be sent to you within two business days.

logging out

When logging out, click the “Logout” link on the toolbar. Clicking “File/Exit” or the “X” will not log the user out of the system; it only closes the window.

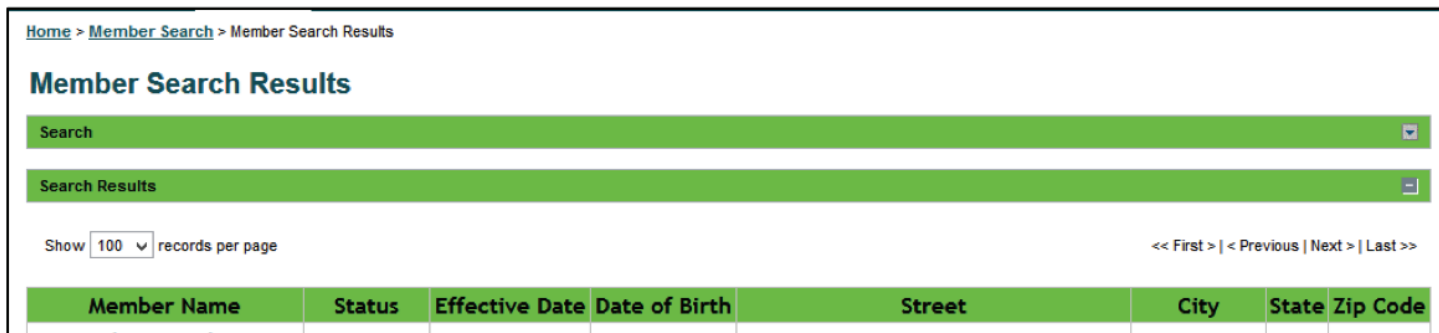
member search



[Home](#) > Member Search
Member Search
 Search
 Last Name * :

1. Click on “Member” in the top banner
2. Fill in the patient’s last name
3. Click the “Search” button

You can view up to 100 records at a time.



[Home](#) > [Member Search](#) > Member Search Results
Member Search Results
 Search
 Search Results
 Show 100 records per page
 << First > | < Previous | Next > | Last >>

Member Name	Status	Effective Date	Date of Birth	Street	City	State	Zip Code
-------------	--------	----------------	---------------	--------	------	-------	----------

You can verify the following from this screen:

- Member Name, Status (Terminated, Active, Pended), Effective Date and Date of Birth
- Click on a Member Name to open the file.

member eligibility

[Home](#) > [Member Search](#) > Member Details

Eligibility

[View Claims](#) | [View Accumulators](#)

Demographic 

Coverage 

Status : Active **Effective Date :** 05/01/2014 **Coverage Thru Date :**

[View Coverage History](#)

Product	Coverage	Plan	Level of Coverage	COB	Provider
Major Medical	Yes	NHCLG01032014	Member Only	No	
Prescription	Yes	RX Plan	Member Only	No	

[Back](#)

From this screen you can do the following:

- Click on the Plan number to open the Benefits section
- Click the “Demographic” button to view the member’s certificate number
- Click on “View Claims” or “View Accumulators”
- Click on the Plan to get benefit information

member benefits

Benefits

Click on a link to display the plan document.

Major Medical

 [Schedule of Benefits](#)

Prescription

Click on “Schedule of Benefits” to view the member’s benefits.

Note: We suggest you print or scan this document for the member’s record.

view claims

[Home](#) > [Member Search](#) > Member Details

Eligibility

[View Claims](#) | [View Accumulators](#)

Demographic

Coverage

Status : Active **Effective Date :** 01/01/2015 **Coverage Thru Date :**

[View Coverage History](#)

[Home](#) > [Claim Search](#) > Claim Search Results

Claim Search Results

Information!
No matching results found. Please check spelling and search again.

* Please Specify at least one Criteria

Search

Claim Number : Status : --Select--

Patient : [Click here to Select a Patient](#)

Patient Last Name : Patient First Name :

Certificate Number :

Provider : [Click here to Select a Provider](#)

Provider First Name : Provider Last Name :

Provider NPI : Provider Tax ID :

Provider Office Name :

Additional Filters

Service Date From : Service Date To :

Paid Date From : Paid Date To :

Product Code : ☐ Major Medical ☐ Dental ☐ Prescription ☐ Vision ☐ Disability ☐ Flex ☐ Surcharge

Check # :

From the Member Eligibility Screen, click on View Claims.

Note: This feature will be active later in the year.

view accumulators

[Home](#) > [Member Search](#) > Member Details

Eligibility

[View Claims](#) | [View Accumulators](#)

Demographic

Coverage

Status : Active **Effective Date :** 01/01/2015 **Coverage Thru Date :**

[View Coverage History](#)

[Home](#) > View Accumulators

Plan Benefit Accumulators

* Indicates Mandatory Fields / Sections

Plan Year * : 2015 (yyyy) Family M

Basic **Plan Benefits**

Medical

Total Charges	14846.92
Amount Not Covered	12439.98
Year to Date Benefits Paid	1920.13
Penalty Deductible	0.00
In Network Deductible	400.00
Out of Area Deductible	400.00
Penalty Out of Pocket	0.00
In Network Out of Pocket	736.62
Out of Area Out of Pocket	736.62
Out of Area Deductible Carryover	0.00
In Network Deductible Carryover	0.00
Total Co-Payment Amount	189.81

From the Member Eligibility Screen, click on View Accumulators

additional features

Use the Resources tab.

[Home](#) [Claim](#) [Member](#) [Resources](#) [Maintenance](#)

[Home](#) > Resources

Resources

News & Messages

[01/01/2015 - User Expiration](#)

Frequently Asked Questions

[Preventive Services - Abdominal Aortic Aneurysm Screening for Men](#)
[Preventive Services - Alcohol Misuse: Screening and Behavioral Counseling Interventions in Primary Care](#)
[Preventive Services - Aspirin to Prevent Cardiovascular Disease in Men](#)
[Preventive Services - Aspirin to Prevent Cardiovascular Disease in Women](#)
[Preventive Services - Bacteriuria Screening for Pregnant Women](#)
[Preventive Services - Blood Pressure Screening in Adults](#)

Links

[Nevada Health CO-OP](#)

Contact Information

First Health
For Fee Schedule Distribution access and/or technical inquiries related to directprovider.com, please call Net Support at 1-866-629-3975

Culinary Health Fund
1901 Las Vegas Blvd South , Suite 101
Las Vegas , NV , 89104
Phone : 702-892-7313

WellHealth Quality Care
STAR Doctors
10100 W Charleston Blvd , Suite 210
Las Vegas , NV
Phone : 702-545-6116